



Report Highlights

South Central Louisiana Human Services Authority

Department of Health and Hospitals

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Audit Control # 80150037
Financial Audit Services • June 2015

Why We Conducted This Audit

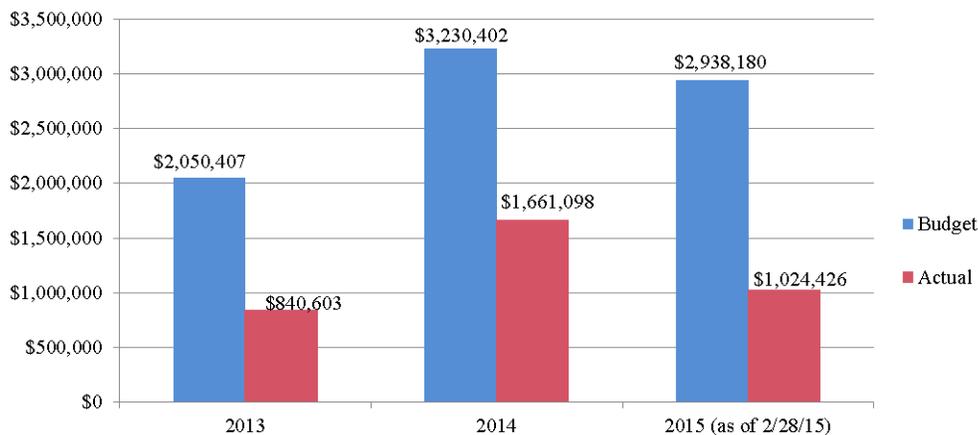
We conducted procedures at the South Central Louisiana Human Services Authority (SCLHSA) to evaluate certain internal controls that SCLHSA uses to ensure accurate financial reporting, compliance with applicable laws and regulations, and to provide overall accountability over public funds.

What We Found

We performed procedures related to continuing or new issues resulting from the transition from the Louisiana Behavioral Health Partnership to Bayou Health. We found:

- SCLHSA has adequate controls to ensure Medicaid claims were accurate and posted to the patient’s account, and rejected claims were being re-worked and re-filed with Magellan, where applicable.
- Significant improvement has been made in the timeliness of revenue classifications by DHH; however, classification errors still existed.
- Contracted third-party assessor is not performing timely eligibility certifications for clinical assessments. The wait time for the assessor to perform the eligibility assessment is one to two months.
- Magellan’s billing process does not allow SCLHSA to file a claim for some services provided to clients, including urine drug screenings, HIV testing, and pregnancy testing.
- SCLHSA is not performing timely reconciliations of Medicaid revenue to the account and client records.
- It appears SCLHSA may not meet its self-generated budget. SCLHSA only collected 51% of its self-generated budget for fiscal year 2014 and only 35% of its fiscal year 2015 budget through February 28, 2015.

Fees and Self-Generated Budget to Actual Revenues



Source: ISIS Reports at June 30, 2013, June 30, 2014, and February 28, 2015

View the full report, including management’s response, at www.la.gov.